

Wild Cattle Creek Estate - Pricing Policy

abn 97 362 288 118

All of our prices are quoted in Australian Dollars (\$AUD) and include GST.

Privacy Policy:

Wild Cattle Creek Estate is committed to protecting your privacy. Any personal details you have submitted will be used only to process and fulfill your order and notify you of your order status. Your personal details will not be released to any other parties or used for any other purposes.

Security Policy:

Wild Cattle Creek Estate wants to ensure that you can purchase your wines with complete confidence online. We have elected to use the world's most widely respected and available PAYPAL payments process which uses Secure Socket Layer Technology (SSL) to ensure your online shopping experience is safe, sound and secure at all times. SSL locks all your information passed from you to **Wild Cattle Creek Estate** in an encrypted envelope. This makes it almost impossible to be intercepted by an unauthorized party, as long as your browser and local network support the use of encrypted data systems.

Age Restriction:

Under the Liquor Control Reform Act 1998, it is an offence: To supply alcohol to a person under the age of 18 years (Penalty exceeds \$6000) For a person under the age of 18 years to purchase or receive liquor (Penalty exceeds \$500), you must be aged 18 years old to purchase any **Wild Cattle Creek Estate** Wine.

Refund and Return Policy:

It is our Guarantee that all wine deliveries leave **Wild Cattle Creek Estate** in perfect condition. Please contact us within 7 days should you receive product that is damaged, faulty or corked and we will be in contact to arrange replacement, alternate product or a refund where appropriate at the winery's discretion. Our transport services are provided by AUSTRALIA POST and goods shipped are covered by their Insurance. Any damages will be claimed back through AUSTRALIA POST and **Wild Cattle Creek Estate** will replace and resend your wine. **Wild Cattle Creek Estate** reserves the right to refuse refunds where necessary and will not be responsible for late advice on quality of goods received after 14 days.

Delivery and Shipping Information:

Minimum order accepted is 12 Bottles of Wine (1 dozen) ONLY

Melbourne Metro and Victorian Country Areas deliveries incur a \$10.00 freight fee.

All Interstate Orders incur a \$15.00 freight fee.

Please Note: If you do live outside Victoria and do not manually select to add the required Freight charge to your Order on Line – the appropriate freight fee will then be additionally charged to your Credit Card by **Wild Cattle Creek Estate**.

If you purchase less than the Minimum Order of 1 Dozen, you will be contacted by a **Wild Cattle Creek Estate** representative and charged an appropriate Freight Fee depending on your delivery location and distance from **Wild Cattle Creek Estate**.

** Please contact **Wild Cattle Creek Estate** directly for orders less than the minimum dozen bottles or for MIXED CASE orders.